



7-Eleven 條款及細則 7-Eleven Terms & Conditions:

1. 預購日期: 2021 年 12 月 1 日上午 7 時至 2021 年 12 月 14 日晚上 11 時 59 分。
Pre-order Period: 1 December 2021 7:00am to 14 December 2021 11:59pm.
2. 登記送貨日期: 2021 年 12 月 1 日上午 7 時至 2021 年 12 月 15 日晚上 11 時 59 分，逾期作廢。
Registration period starts from 1 December 2021 7:00am to 15 December 2021 11:59pm. This redemption coupon will be expired afterwards.
3. 每單交易限預購 1 件。貨品數量有限，售完即止。
Each customer is eligible to pre-order one item for each transaction. Pre-order products are available while stocks last.
4. 已預購的產品不設退貨/退換。
No refund nor exchange for pre-ordered product.
5. 貨品圖片只供參考。
Product photos are for reference only.
6. 此預購適用於香港 7-Eleven 店舖。請向店舖查詢店舖地址、貨品及其他信息。
Pre-order is applicable to 7-Eleven stores in Hong Kong. Please visit our physical store for products details, store address and any other enquiries.
7. 就一切有關事宜，7-Eleven 將保留最終之決定權。
All matters and disputes are subject to the final decision of 7-Eleven.

送貨服務 Delivery Service

1. 送貨日期: 2021 年 12 月 13 日至 2021 年 12 月 31 日。訂購需最少於送貨 5 天前 (不計送貨日) 到 7-Eleven 店舖付款及網上填妥送貨資料。(每日名額有限，額滿即止。)
Delivery period: 13 December 2021 - 31 December 2021. Delivery service only available for 5 days in advance (Exclude delivery date) after making payment at 7-Eleven stores in Hong Kong and fill in online delivery form to complete delivery registration. Delivery time slots are limited each day and arranged on a first-come, first-served basis.
2. 於香港 7-Eleven 店舖預購 富寶鮮果有限公司 (以下簡稱 富寶鮮果) 新鮮水果，可享送貨服務一次。
One-time delivery can be arranged with upon any Fubo International Company Limited (hereinafter called Fubofruits) fresh fruit pre-order in 7-Eleven stores in Hong Kong.
3. 每日送貨時段可選擇 1) 上午 10 時至下午 1 時 或 2) 下午 2 時至下午 5 時。
Available delivery timeslots: 1) 10am – 1pm or 2) 2pm – 5pm.

送貨須知 Delivery Policy

1. 送貨服務不適用於東涌、新界郊區、村屋元朗、天水圍、離島、愉景灣、馬灣、沙頭角、落馬洲、羅湖、機場、無固定收貨地點及地址資訊不詳的地點；不適用於貨車未能直達的送貨地點；富寶鮮果保留全權決定拒絕送貨的權利。

Delivery service is not available to Tung Chung、New Territories Rural、Yuen Long、Tin Shui Wai outlying islands, Discovery Bay, Ma Wan, Sha Tau Kok, Lok Ma Chau, Lo Wu and Hong Kong International Airport, and impermanent or incomplete addresses; not available to areas that cannot be reached directly by vehicles. Fubofruits reserves the right to decline delivery at its sole discretion.

2. 若送貨地點於圍村內，則須於村口自取。

If the destination is villages, self pick-up is necessary at entrance.

3. 送貨服務不適用於沒有升降機直達之樓宇/樓層；如送貨時有任何升降機故障而未能正常運作，本公司將會聯絡顧客更改送貨日期。Delivery service is not available to buildings/floors that are not directly accessible by elevators. In the event the lift is out of order, Fubofruits will contact customer to re-schedule the delivery.

4. 當八號烈風懸掛或黑色暴雨警告生效時，或遇惡劣天氣、交通或其他不可控制的情況，送貨服務時間或會延遲，本公司將會聯絡顧客更改送貨日期。

Delivery service will be suspended or delayed when typhoon signal No.8 or above is raised or a black rainstorm warning is hoisted, or in the event of bad weather, traffic and/or uncontrollable conditions. In this case, Fubofruits will contact customer to re-schedule the delivery.

5. 送貨資料（包括日期、時段、地址及收貨人資料）一經確認，恕不更改。請確保送貨當日能完成收貨，如客人因任何個人原因而未能接收產品，已選購之產品亦不能取消及退款。

No change on the delivery information (including date, schedule, address and recipient's information) is allowed once it is confirmed and payment is done. Please ensure recipient is available to accept the delivery. In the event of customer's failure to accept delivery for whatever reasons, the order will be deemed forfeited and no refund will be made.

6. 開箱後，如發現貨品品質問題，顧客需於收貨當天，連同相關相片以 WhatsApp 富寶鮮果 +852 6101 8396，查詢換貨安排。

For any quality issue upon receiving, please take photo and WhatsApp Fubofruits at +852 6101 8396 within the same day of delivery. Our Customer Service will reply to your enquiry regarding the arrangement of any exchange.

7. 顧客收到的訂購貨品與出貨產品不符或有出入，或訂購產品到貨時貨品因包裝損毀，或任何非顧客人為，而導致貨品破爛達 30%，均可進行換貨安排。

Please notify Fubofruits within the same day of delivery via WhatsApp for the exchange arrangement if there are faults in our products delivered or they are not as described / Products with 30% defects caused by external causes.

8. 任何顧客人為所導致的貨品損壞、任何對味道、口感等的個人主觀感受等理由，則不可進行換貨安排。

Fubofruits reserves right to reject the exchange arrangement if the product is damaged by recipients' mistakes, or any subjective judgement e.g. taste, texture etc. on the products.

9. 此產品由富寶鮮果出售。

This product is an authorized good sold by Fubofruits .

10. 如對產品有任何查詢，請聯絡 富寶鮮果 +852 6101 8396 查詢。(辦公時間：星期一至五 10:00 - 18:00)，公眾假期除外。

For enquiries regarding the product, please contact Fubofruits +852 6101 8396. (Office hour: Mon-Fri 10:00-18:00) except public holiday

11. 如有任何爭議，富寶鮮果有限公司保留最終決定權。

In case of any dispute, the decision of Fubofruits shall be final.

12. 水果是屬於天然產物，因生長環境及天氣其顏色和大小會有所不同，網站內之產品圖片只作參考。

Fruit is a natural product. Due to changes in the environment, weather conditions and growing environment, colours and sizes of fruits will vary. Please note that the product images used on site are for reference only.

13. 存放提示: 收到後冷藏保存。為品嚐最近新鮮風味，請盡快享用。

Storage tips: store in refrigerator immediately. Please consume as soon as possible.

富寶鮮果使用條款及細則 Fubofruits Terms & Conditions:

1. 收據任何損壞或遺失，恕不補發。

Receipt will not be re-issued in case of lost or damage.

2. 已預購之貨品不設退款。僅當貨品屬問題產品，方為例外情況而可予以更換。富寶鮮果將保留權利決定該水果是否屬於破爛及是否予以更換。

All Fruits purchased at Fubofruits cannot be refunded under these Terms. Exceptions for exchange will be allowed for defective fruits only. If Fubofruits determines, in its sole discretion, that the fruit is defective, customers will be eligible to exchange your fruit.

3. 水果圖片只供參考，一切以實物為準。

The picture above is for reference only. The real object should be considered as final.

4. 如有任何爭議，富寶鮮果有限公司擁有最終決定權。

In case of any dispute, the decision of Fubofruits shall be final.